

WELCOME



— HOME CARE — ASSISTANCE WITH EVERYDAY LIVING NEEDS

For over 30 years our family-owned company has been serving families just like yours.

We care deeply about the families we care for, always asking ourselves how we'd like our Mom or Dad to be treated as we meet their specific care needs. Our goal is to provide the support you need for the independence they want. We achieve that by allowing our entire care team to work with you in:

- » Determining Your Care Needs
- » Understanding Your Home Care Options
- » The Warman Difference
- » Our Services
- » Meal Options
- » Maintaining a Safe Environment
- » Deductible Medical Expenses

Ready to schedule care?

- Step 1** Sign Agreement
- Step 2** Select Payment Method
- Step 3** Complete Nurse Supervision Form
- Step 4** Send Items 1, 2, and 3 to Us
- Step 5** Call to Schedule Care

Need Help Deciding?

Give us a call and we will answer any questions you may have.



WarmanHomeCare.com • 888-243-6602

UNDERSTANDING YOUR OPTIONS

Benefits of a Full Service Agency

Take a close look at a home care provider that looks too good to be true – like everything else in life, it probably isn't worth the risk. Home care providers that don't pay to properly employ and insure their Caregivers leave you and your loved ones at great risk. If you consider hiring someone directly to provide care, remember that YOU are then responsible for their insurance and their tax liability.

IMPORTANT ISSUES	WARMAN HOME CARE	Registries That Don't Employ Caregivers	Family Engages Caregiver Directly
Caregivers are our employees	YES	NO	NO
Caregivers are bonded and covered by liability insurance	YES	NO	NO
Caregivers are covered by workers compensation insurance	YES	NO	NO
Federal, state and local taxes are withheld	YES	NO	NO
Social Security and Unemployment taxes are withheld	YES	NO	NO
Caregivers are skills-tested and trained	YES	MAYBE	NO
Personal Care Staff are supervised by Registered Nurse	YES	MAYBE	NO
On-call personnel, 24 hours a day, 7 days a week	YES	MAYBE	NO
Licensing inspections by State inspectors to monitor quality and standards of care	YES	NO	NO
Registered Nurse evaluation of customer needs	YES	MAYBE	NO
Long term care insurance	YES	NO	MAYBE

THE WARMAN DIFFERENCE



SERVICES RANGE FROM
2 HOURS
— TO —
24 HOURS A DAY

Warman Home Care has earned its place as one of the leading private duty home care providers in the mid-Atlantic. For over 30 years, the Warman family has cared for families just like they were our own, in the greater Washington, DC region.

Layers of Care

One secret to our success is our commitment to “layers of care.” Each client is serviced by a team of professionals, starting with a visit from our Registered Nurse, who determines needs and related plan of care. From there, your personal Care Coordinator works directly with you and your assigned caregiver to deliver the quality of care you expect. The result is checks and balances that ensure top quality, and consistent care with thorough reporting for family and physicians.



Every Warman Caregiver is an Employee

We carefully screen and select all of our Caregivers and only hire Certified Nursing Assistants (CNAs). Unlike “registry” services or hiring a Caregiver directly, Warman Caregivers are employees, not freelance or contract workers. Warman is responsible for all employment-related matters including taxes, workman’s compensation insurance, professional liability and security bonding.

Our Caregivers are knowledgeable and greatly value the service they provide for others. Each Caregiver commits to ongoing education to keep their skills fresh. This allows us to confidently match not just the right experience, but also the right personality for each new client.

Highest Standard in Caregivers

- » Rigorous screening process
- » At least one full year of hospital or nursing home experience
- » Written skills proficiency test
- » Comprehensive background checks
- » Excellent employer references required (at least 2 checked)
- » Monthly continuing education commitment
- » Written code of behavior and conduct
- » Maintain a professional appearance
- » Good communication skills and English language fluency

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SERVICES WE PROVIDE



HIGH STANDARDS — IN CARE —

We make it possible for those who need support to continue living safely in their home. Home can be a private residence, assisted or independent living. Our services include non-medical care and companionship for the elderly, those recuperating after hospitalization or rehabilitation, the terminally ill, chronically ill, disabled, alone or at-risk.

Home Care Assistance with Everyday Living Needs

At Warman, we strive to thoroughly understand your care needs. Our services can then be tailored to meet those specific needs, including:

Personal Care

- » Vital Signs
- » Bed Bath/Sponge Bath
- » Tub/Shower
- » Shampoo Hair
- » Brush/Comb Hair
- » Shave
- » Perineal Care
- » Skin Care*
- » Foot Care
- » Oral Care
- » Nail Care**
- » Dressing
- » Medication Reminders***

Nutrition

- » Prepare/Serve Meals
- » Feed Patient
- » Weight Each Visit As Needed
- » Encourage Fluids
- » Restrict Fluids

Elimination

- » Assist To Bathroom
- » Assist To Bedside Commode
- » Bed Pan/Urinal
- » Incontinence Care
- » Depends/Diapers
- » Empty Colostomy/Catheter Bag ****

Ambulation

- » Assist With Walking
- » Turn/Reposition In Bed
- » Transfer/Bed/Chair
- » Assist With Exercises

Support Services

- » Laundry
- » Vacuum/Dust
- » Make Bed/Change Linens
- » Maintain Bathroom Cleanliness
- » Clean Kitchen
- » Take Out Trash
- » Driver Required*****
- » Appointments
- » Shopping/Errands

*Caregivers can apply non-medicated lotion

**Caregivers are not able to cut nails, but can clean and file as needed

***After medicines are set up/dispensed by an RN or family member

****Board of Nursing regulations preclude Caregivers from assisting with any other elements of colostomy or catheter care

*****Caregiver is customarily reimbursed at current IRS rate

